

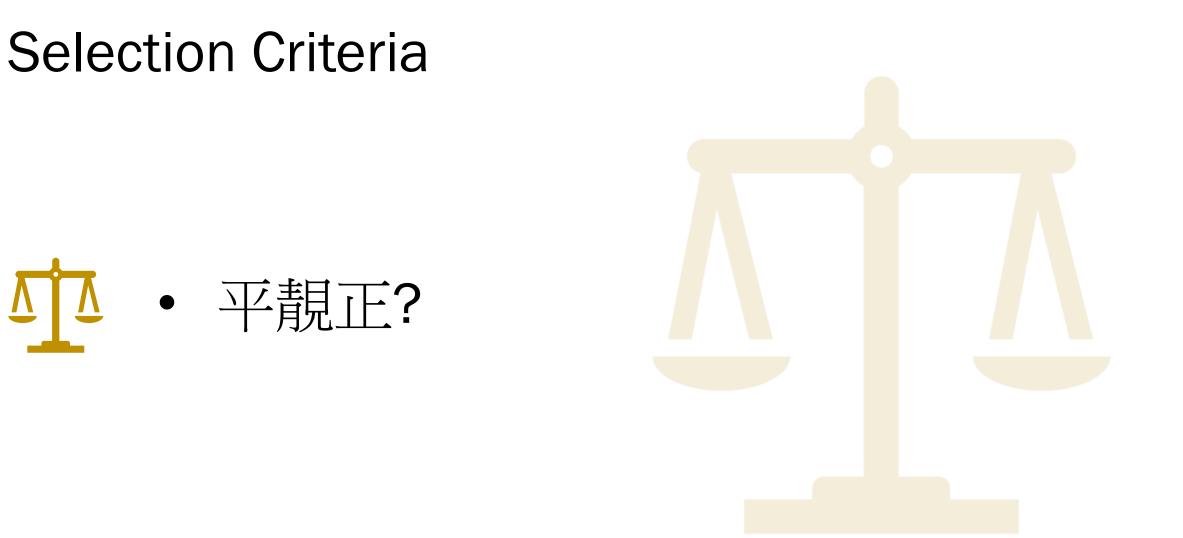
Machine Translation - Are you going to adopt it?

Dr. Frank Tong, LSCM Chan, Chun Fai, LSCM David Chung, LSCM





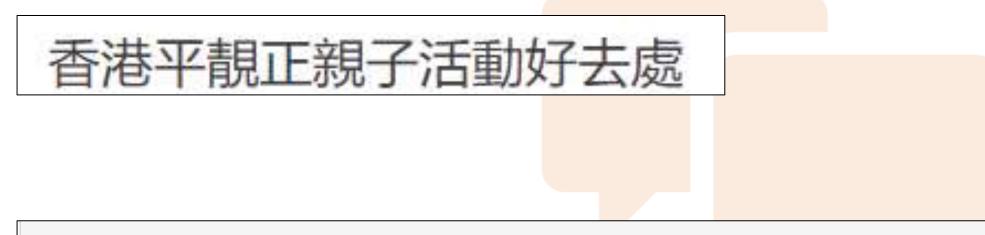






LSC

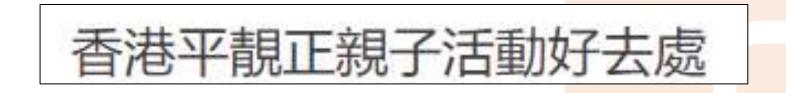
M





Hong Kong Pingliang is a good place for parentchild activities



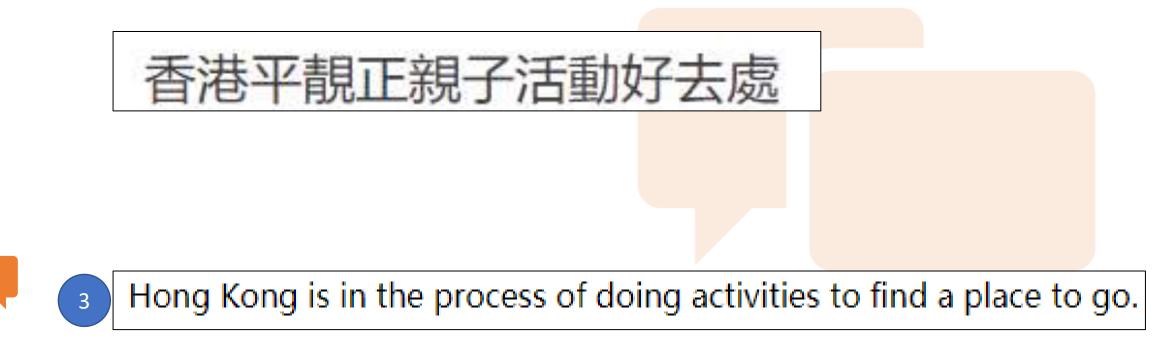




² Hong Kong Pingliang is a
 ² good place for parent-child activities

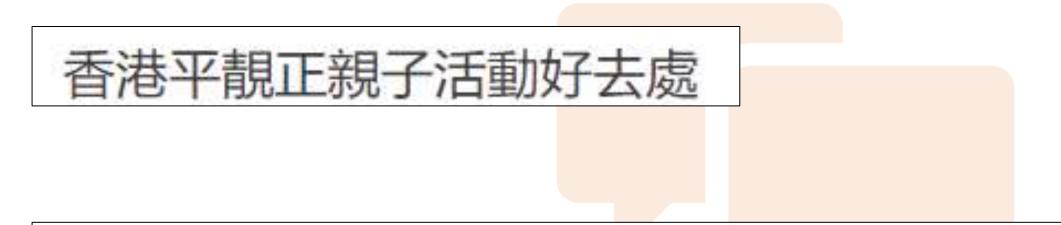










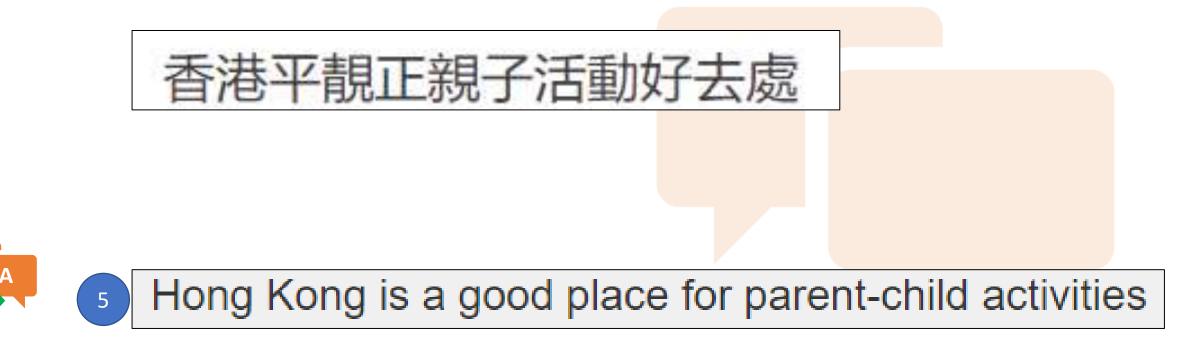




A good place for family activities in Hong Kong Ping Shuai Zheng

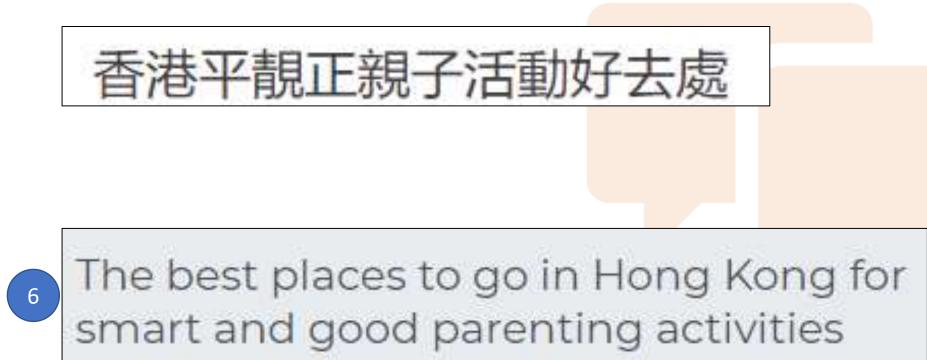












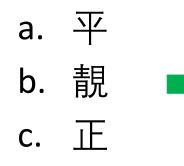




Which one do you "Like"?



Selection Criteria



- a. Low cost
- b. Elegant
- c. Fit for the purpose
- d. Confidentiality preserved

- a. Low cost
- b. Fluent
- c. Preserve the original meaning as much as possible
- d. No data leakage to unauthorized third parties





a. Cost

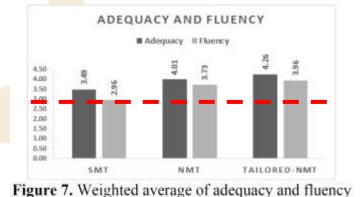
- Free
- Pricing example #1: HK\$77.60 per million chars (one A4 page with 1,600 chars costs about HK\$0.12416)
- Pricing example #2: US\$20 per million chars (one A4 page with 1,600 chars costs about HK\$0.2496)





b. Fluency

- "However, it could be argued that the NMT output is more fluent. Both of these examples highlight the strength in fluency sometimes observed with NMT."
- "Neural machine translation (NMT) reduces post-editing effort by 25%, outputs more fluent translations"
- "As it emerges from Figure 7, the tailored-NMT output was rated higher for both adequacy and fluency followed by the NMT output."



rating per system

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c. Preserve the Original Meaning – Status quo, mitigation and the challenges

 "No matter how good machines have become, relying on their output without having it checked by a human translator can be risky."

Source: "Non-prejudicial disclosure" Translation by Big Name #1: "非偏见性披露" Reference Translation: "不具损害性的披露"

Source: "an evident abuse in relation to the applicant or a proprietor of the invention <u>for</u> the time being"

Translation by Big Name #1: "<u>目前</u>對申請人或發明所有人的<mark>明顯濫用"</mark> Reference Translation: "與申請人或該項發明<u>當其時的</u>所有人有關的明顯濫用"





d. Confidentiality

- Translation of confidential documents
- Machine translation requires upload of
 - 1. Training documents
 - 2. Documents to be translated
- Problems:
 - Both types of document can contain confidential information
 - Upload to third party service provider may not be allowed
 - Takes time to establish non-disclosure agreement with IT giants
 - Risk of leakage of sensitive information
- Examples:
 - Legal, finance, medical, patents, etc.



Making of domain specific machine translation model

- Challenges
 - Tens of millions of bilingual sentence pairs are required to train a language model (<u>Quantity</u>)
 - <u>Quality</u> of the input data have significant impact on the output accuracy of the translated text
- How to determine the input translation is "good"?
- How to determine bilingual pair is "correct"?
- How to determine which domain is the document?



Good Inputs?

釋義

在本條例中——

工作時數(hours worked)——見第4條;

工作經驗學員 (work experience student)指 ——

- 修讀經評審課程的學生;或 (a)
- 居於香港,並修讀非本地教育課程的學生, (b)

而該學生正根據某僱傭合約受聘,且在該合約開始時 未滿26歳;

工資(wages)除第6條另有規定外,其涵義與

工資期(wage period)——見第5條;

主席(chairperson)指委員會的主席;

委員 (member)指委員會的委員;

Interpretation 2.

In this Ordinance-

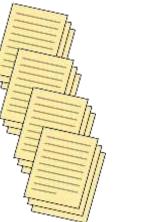
accredited programme (經評審課程) means a full-time programme

T庸條例) (GAMUU SABULT SABUTT SA ata are ata are Need to filter Ourgistered under the Education Ordinance (Cap. 592); and at the level of post secondary education (within a meaning of that Ordinance)

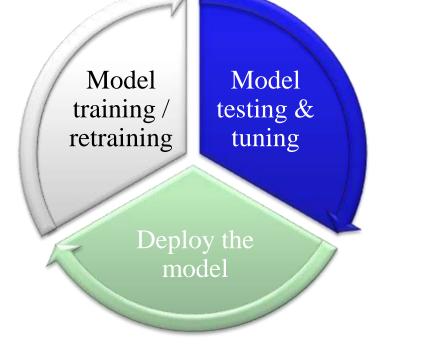
assessment-opting PWD (選擇受評估殘疾人士) means a PWD



Strong and Effective Collaboration



High quality translated materials from marketing and legal service agencies





Machine Translation service



- Neural Translation
- Machine Learning
- Artificial Intelligence





BLEU Score

BLEU Score (in percentage)	Interpretation					
< 10	Almost useless					
10 - 19	Hard to get the gist					
20 - 29	The gist is clear, but has significant grammatical errors					
30 - 40	Understandable to good translations					
40 - 50	High quality translations					
50 - 60	Very high quality, adequate, and fluent translations					
> 60	Quality often better than human					

(Source: https://cloud.google.com/translate/automl/docs/evaluate)

50



Domain Specific – Better Quality

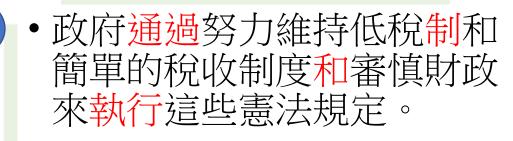
	Comparing with Big Name #1				
Machine Translation Model	BLEU Score – NMT by Big	BLEU Score – Domain Specific	Diff. (+/-)	% Increase	
	Name #1	Model by LSCM			
English -> S. Chinese	24.49	<mark>38.81</mark>	14.32	58.47%	
S. Chinese -> English	29.43	<mark>41.88</mark>	12.45	42.30%	
English -> T. Chinese	23.49	<mark>38.86</mark>	15.37	65.43%	
T. Chinese -> English	30.81	<mark>43.46</mark>	12.65	41.06%	
English -> Italian	57.75	<mark>61.89</mark>	4.14	7.17%	
Italian -> English	57.1	<mark>63.84</mark>	6.74	11.80%	
English -> Spanish	38.01	<mark>43.04</mark>	5.03	13.23%	
Spanish -> English	37.22	<mark>42.79</mark>	5.57	14.97%	

Average Quality Improved

<mark>31.80%</mark>



"The Government implements these constitutional provisions by striving to maintain a low and simple tax regime and exercising fiscal prudence."



- 政府執行呢啲憲法規定,努 力維持低而簡單嘅稅制,並 實行審慎嘅財政。
- 3 政府致力维持低税率和简单
 税制,以及审慎理财,以落
 实这些宪制规定。





2

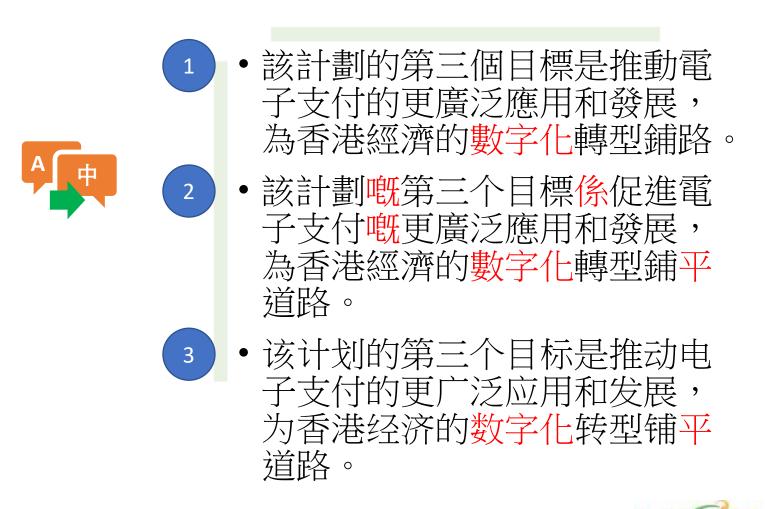
"The Government implements these constitutional provisions by striving to maintain a low and simple tax regime and exercising fiscal prudence."

政府通过努力维持低税率和 简单的税制,并采取审慎的 财政措施来执行这些宪法规 定。 • 政府通過努力維持低稅率和 5 簡單稅制以及審慎理財來實 施這些憲法規定。 政府致力維持低稅率及簡單 6 稅制,並審慎理財, 以履行 這些憲制規定。 By Domain Specific MT





"The third goal of the Scheme is to promote the wider application and development of epayment, so as to pave the way for the digital transformation of Hong Kong's economy."





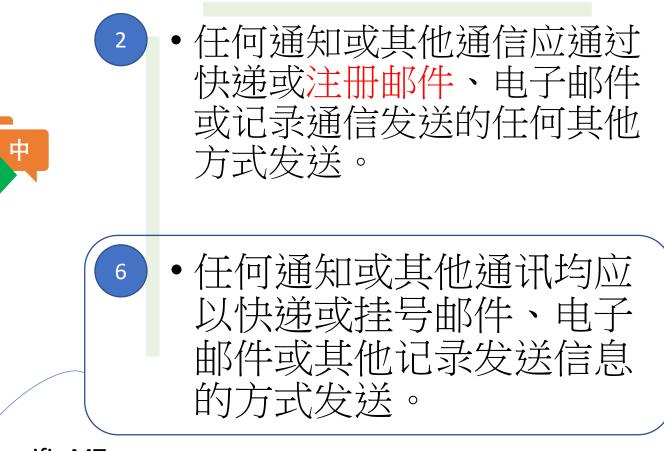
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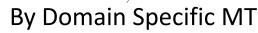




Examples on English / Simplified Chinese

"Any notice or other communication shall be delivered by courier or registered mail, e-mail or any other means that records the sending of the communication."









Examples on Simplified Chinese / English

"塑料制高容量数银机 | 型号 20454 | 详见装 箱单"

- Plastic high-capacity silver counter | Model 20454 | See the packing list for details
- Plastic high-capacity silver machine | Model 20454 | See packing slip for details
- plastic high-capacity coin counting machine | model 20454 | see packing list for details





6

Encouraging Feedback

- "The translated text in Italian is very good." from pilot user
- "Indeed, I must tell you that the quality of the <u>Italian</u> translation is better than (two Big Names) and other similar applications. It may be due to the fact that we have been contributing a higher share of economic topics, compared to other applications and, therefore, this type of economic articles are really superior, and beyond expectations." – from pilot user





Ending Remarks

"Some good results have been achieved, like the references above" "Good for first-draft translation, close to human appreciable writing" "Good for factual-report writing styles"

"Before (perhaps never) AI machine translation can be trained on par with human writer, subject experts are most needed for proofreading, post-editing to produce accurate translation for serious communication"

Thank you and look forward to ever-improving Machine Translation technologies and wider adoption of them!





Logistics and Supply Chain MultiTech R&D Centre 物流及供應鏈多元技術研發中心









