



The 13th GS1 Hong Kong Supply Chain Management (SCM) Excellence Summit 2013

Hong Kong CONFERENCE 2013 8 November 2013 Hong Kong Convention and Exhibition Centre

The Summit, features a rich mix of presentations, discussions and networking opportunities, is an annual premier executive forum, bringing together over 500 business, technology and supply chain leaders and professionals from around the world to share of the market landscape and provide insights, tools and practical advice on how to foster business success in an ever-changing global economy.

Enhancing Customer Value through Business Innovations



Distinguished Speakers:

Keynote: Nike

Leadership Panel:

LF Logistics; Dairy Farm Group; DHL Global
Forwarding; Metro Systems GmbH; Wal-Mart Asia

Avery Dennison; Chan Yin Kee; Cheong Hing Store; Cimigo; Hospital Authority Hong Kong; **McKinsey**

... more to be confirmed

Don't Miss the Chance!!! **EARLY BIRDS**

Before 18 September!

Programme Highlights:

- Global Collaboration Networks: Unleashing the Human Potential to Bring Process Innovation
- Scaling the Ladder of Service Excellence
- Moving Up the Value Chain Digitally
- **Emerging Customer Trends in Asia Pacific**
- Digital Innovations with Value Creation
- Innovative EPC Adoption for Smart Retail Supply Chain
- Smart Replenishment in Business Process Improvement
- Technological Development Hong Kong RFID Awards 2013 Winning Case Sharing
- Industry Case Sharing Retail/ Healthcare Supply Chain Modernization/ Internet of Things (IoT)/ SMEs





SCM Solutions -

an excellent opportunity to meet with potential partners and key stakeholders along the supply chain to facilitate collaboration

Affiliated to -

Asian Logistics & Maritime Conference organized by the Hong Kong SAR Government and Hong Kong Trade **Development Council**

Please contact Ms Amy Tsang at (852) 2863 9753, or send an email to amytsang@gs1hk.org, or visit our website [http://www.gs1hksummit.com] for obtaining information of the Summit

Supporting Organizations:



























Programme Agenda (as at Aug 2013)

	Morning Programme 9:00 – 12:30		
	Opening Session 9:00 – 9:30		
9:05 – 9:15	Welcome Address Mr Joseph PHI, Chairman, GS1 Hong Kong/ President, LF Logistics Management Ltd		
9:15 – 9:30	Opening Address – Guest of Honour Mr Gregory SO, GBS, JP, Secretary for Commerce and Economic Development, The Government of the Hong Kong Special Administrative Region		
Keynote Session 9:30 – 10:30			
9:30 – 9:50	Keynote Presentation – Global Collaboration Networks: Unleashing the Human Potential to Bring Process Innovation" In the age of globalization and technology, customers are faced with an unprecedented array of product options and information to make purchase decisions. In what ways can enterprises benefit from the trend as well? Through business innovations, with the use of enabling technology, it will be possible for companies to foster a customer-centric supply chain geared towards customer value fulfillment and profitable growth. Mr Johan GEUENS, VP Supply Chain, Nike Inc., Greater China		
9:50 – 10:30	Leadership Panel – Scaling the Ladder of Service Excellence In today's business environment, multinational corporations and smaller firms are competing for larger profits and customer loyalty. However, market players can only win the race by constantly honing their service excellence, made possible through best practices in lean manufacturing, omni-channel retailing and supply-chain visibility, coupled with effective cost control. Moderator: Mr Joseph PHI, President, LF Logistics Management Ltd Panelists: Dr Kelvin LEUNG, CEO Asia Pacific, DHL Global Forwarding Mr Anthony ROSE, Co-Chair, ECR Asia Pacific/ Vice President - Corporate Affairs, Wal-Mart Asia		
	Dr Gerd WOLFRAM , Managing Director, Metro Systems GmbH Nike Inc., Greater China (Invited) The Dairy Farm Group (invited) Leading eCommerce Co (invited)		
10:30 – 10:50	Morning Refreshment Break and SCM Solutions/ HK RFID Awards 2013 Winning Projects Showcase		
	Plenary Session 10:50 – 12:30		
	Moving Up the Value Chain Digitally With the digital trends underway, consumers are spoilt for choice in terms of product options and they are demanding greater transparency for the merchandize and brands they purchase. Digital technology has also rendered the global supply chains more complex. To navigate the modern business landscape, enterprises need to adapt themselves to supply-chain best practices, mitigate risks and leverage on technology to enhance their business value in a bid to fulfill customer needs proactively.		
10:50 – 11:10	- Emerging Consumer Trends in Asia Pacific Mr Anthony ROSE , Co-Chair, ECR Asia Pacific/ Vice President - Corporate Affairs, Wal-Mart Asia		
11:10 – 11:30	- Digital Innovations with Value Creation Mr David WEST, IT Director, The Dairy Farm Co Ltd (invited)		
11:30 – 11:50	- Innovative EPC Adoption for Smart Retail Supply Chain Dr Gerd WOLFRAM , Managing Director, Metro Systems GmbH		
11:50 – 12:10	- Solving Shelf Availability in a Volatile Environment Ms Carol A PTAK , Partner, Demand Driven Institute		

12:10 - 12:45

Technological Development – HK RFID Awards 2013

Radio Frequency Identification (RFID), a major breakthrough that provides location tracking of assets in real time, is reshaping the supply chain industry progressively. Established by GS1 Hong Kong since 2008, the Hong Kong RFID Awards recognizes the achievements, innovations and application of RFID technology in supply chain management, among enterprises from Hong Kong and the Pearl River Delta region. Award winners will be invited to share their success stories and experiences, including the challenges they faced when using the technology, as well as the business benefits that have resulted from their efforts.

Hong Kong RFID Awards 2013 Presentation Ceremony

Officiating Guest of Honour – Ms **Janet WONG**, JP, Commissioner for Innovation and Technology, The Government of the Hong Kong Special Administrative Region

12:45 – 14:00

Networking Luncheon and SCM Solutions/ HK RFID Awards 2013 Winning Projects Showcase

Afternoon Programme 14:00 – 16:30

Industry In Action - Implementation Case Sharing

Embracing supply-chain innovations and initiatives is not a matter of "if", but "when", for most organizations. Expertise is however required for their implementation, which calls for a paradigm shift in the way business is conducted with channel partners and customers, coupled with a determination to pursue service excellence and deliver greater value for customers in a cost-effective manner.

14:00 - 16:00

Track A

Retail CPG - Uplifting Retail Value Chain

With the emergence of omni-channel retailing, it is now imperative for companies to keep up with customers – both in-store and across other channels – and raise their supply chain visibility to offer a total customer experience.

Speakers:

Updates on the Macro Retail Environment

 Ms Winnie YEUNG, Managing Director, Cimigo

Case Sharing – Interactive Solutions to Create Extra Value for Retail Stores

- Samsung (invited)

Uplifting Operational Efficiency to Meet Higher Customer Expectations

Case Sharing –
Product Quality with
Cold Chain
Management

Track B

Healthcare

- Reinventing the Healthcare Supply Chain

Adopting global standards for product identification and data exchange helps improve traceability systems for the modernization of healthcare chain, while ensuring patient safety.

Speakers:

Update on McKinsey Report - Benefits Of The Global Standards In The Healthcare Supply Chain

- Mr Chris IP, Director McKinsey & Company

Modernizing the Public Healthcare Supply Chain

- The Hospital Authority Hong Kong

Updates on FDA Regulations in the US

- Unique Device Identification

Case Sharing – Driving Healthcare Supply Chain Efficiency

Track C

Internet of Things (IoT)

- Realizing Smarter Business, Better Life

IoT is a term that refers to a "devices or sensors connected world." When assets, things and people become

When assets, things and people become connected, the operational and cost benefits in supply chain management are immense.

Speakers:

Ensuring Consumer Confidence to a New Level

- Global Case Sharing on Traceability
- Mr Mark RANCE, Anzco Foods, New Zealand

Case Sharing –
RFID Enabled Item
Level Tagging
- Avery Dennison

Case Sharing – HK RFID Awards 2013 Winners

Track D

SMEs

- Business Success Tips for SMEs

In a retail landscape driven by fickle consumer demands and preferences, it has become a challenge for SME to retain customer loyalty. But business success is still achievable with the right decisions and initiatives taken.

Speakers:

SMEs' Funding Scheme on Enterprise Support Programme

SME Case Sharing on Operational Efficiency

 Mr William CHAN, Director, Business Development,
 Chan Yin Kee

SME Case Sharing on Branding, Service Upgrading and Raising Domestic Sales

- Mr Homer YU, CEO, Cheong Hing Store

16:00 - 16:30

Closing Cocktail - End of Programme





The 13th GS1 Hong Kong Supply Chain Management Excellence Summit 2013

8 November 2013 (Friday) - Hong Kong Convention and Exhibition Centre

Registration Form

	Please	complete this form with BLOCK LETT	ΓER and fax to (852) 2861 242 ease check the appropriate box.	3 or email to amytsang@gs1hk.org		
Or	nanizatio	n Information	опосить программ			
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		☐ Business & Professional Services	☐ Education	☐ Healthcare		
		☐ Tourism / Hotel / Hospitality	☐ Food, Beverages & Produce	☐ Trading (Import / Export)		
		☐ Logistics & Transport Services	☐ Manufacturing	☐ Government		
		□ Non-profit Organizations	☐ Social & Community Services			
		Retail CPG - non Food	☐ Wholesale and Distribution	☐ Others, please specify:		
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For Group Registration, please contact (852) 2863 9753 or email to amytsang@gs1hk.org						
Payment Method						
1) Please issue a crossed cheque made payable to "GS1 Hong Kong Limited".						
2) Please write your name , phone number and company name at the back of the cheque and accompanied by the printed email						
confirming your registration to: GS1 Hong Kong – 22/F, OTB Building, 160 Gloucester Road, Wanchai, Hong Kong with the attention of "GS1HK SCM Excellence Summit 2013".						
How did you learn about this Conference? ☐ eNews Invitation ☐ Promotional Leaflet ☐ Website (Summit) ☐ Website (GS1HK) ☐ Supporting Organizations'						
□ eNews Invitation □ Promotional Leaflet □ Website (Summit) □ Website (GS1HK) □ Supporting Organizations' Members □ Referral □ Media/ Advertisement, please specify: □ Others, please specify:						
Participation						
12:45 -14:00 Networking Luncheon and SCM Solutions						
	00 -16:00	Concurrent Tracks (Please select		2 No, 1 Will flot Join		
		☐ Track A Retail CPG/ Food/ \	•	are		
		☐ Track C Internet of Thing (Id	oT)			
16:0	00 -16:30	Closing Cocktail	☐ Yes, I will join	☐ No, I will not join		
□ Affiliated Event : Asian Logistics and Maritime Conference, 7 Nov 2013 (organized by HKTDC and HKSAR Government)						
	Participation fee at a special rate for GS1HK SCM Excellence Summit Delegate - HK\$390 (Original Price: HK\$1,550)					
		act Ms Phoebe Wong at (852) 2584 4285				
Notes (if applicable)						
>		e registration form and return it with appr	ropriate payment by post to GS1 H	ong GS1 Hong Kong would like to keep you		
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	100% of the fee. ➤ No refund will be given after 8 October. However, substitutions are welcome at any time. □ I wish to be excluded from being					
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